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## UC2014

We will have another remarkable TMA User Conference from April 15th to April 17th, 2014! There will be plenty of information to share including: new product information, new service offerings, new techniques for maintenance management, and a host of new course offerings. In addition, you will have the opportunity to network, collaborate, and exchange ideas with TMA staff and your peers. As always, so it is not all work, take advantage of a variety of entertainment options during the event.

For more information on the conference including: the latest information on sessions, hotels or to register for the event, visit the conference website at [www.tmasystems.com/uc2014](http://www.tmasystems.com/uc2014), call us directly at [UC2014@tmasystems.com](mailto:UC2014@tmasystems.com) or call us at 800.862.1130.

The full Conference Fee is \$800 per attendee. The Early Bird Conference Fee is \$700 per attendee.

Fee Includes:

- Networking reception Monday evening
- Three full days of informative sessions
- Session materials
- Flash drive with session presentations and handouts
- Breakfast, lunch, dinner, and snack breaks on Tuesday and Wednesday
- Breakfast, lunch, and snack breaks on Thursday
- Hands-on computer lab and workshops

- Tuesday and Wednesday evening events
- Transportation to and from Tulsa International Airport and the Hyatt Regency hotel

## Conference Schedule

### Registration

Monday, April 14th starting at 1:00 P.M.

### Basics Boot Camp

Monday, April 14th, 3:00 P.M. - 5:00 P.M.

### Networking Reception

Monday, April 14th, 5:30 P.M. - 7:30 P.M.

### Conference Sessions

Tuesday, April 15th - Thursday, April 17th  
8:30 A.M - 4:30 P.M.

### Bonus Sessions

Friday, April 18th, 9:00 A.M. - 10:30 A.M.

### Where

Hyatt Regency Tulsa  
100 E. 2nd Street  
Tulsa, Oklahoma 74103

To register please for the Conference visit the [UC2014 website](#). Should you have any questions, please contact us at [UC2014@tmasystems.com](mailto:UC2014@tmasystems.com) or call us at 800.862.1130.

## Product Spotlight

### Auto Attendant

The Auto Attendant module is a work flow tool that may be configured to bypass the Request to Work Order conversion and scheduling process. This module accepts requests and applies a set of defined rules. If auto-convert rules are met, the request is auto-converted to a work order. If auto-schedule rules are met, the work order is auto-scheduled to a trade or technician. Both processes occur in the background on the server after the transaction has been saved, allowing the user to continue with their work in the same or another area of WebTMA.

For more information, contact us at [sales@tmasystems.com](mailto:sales@tmasystems.com) or visit [tmasystems.com](http://tmasystems.com).

## TMA Tech Tips

### MyPage

MyPage is a customizable home page that can be configured to reflect many types of information. Set up your home page to display current work for the person who is logged in as well as company bulletins with time sensitive information or an RSS feed to a web site of frequently updated content.

If your organization has purchased the Executive Dashboard module, you can view

WebTMA data on your MyPage in graphic format such as Open Work Orders for the month or year.

For more information on how to set up your MyPage, contact us at [support@tmasystems.com](mailto:support@tmasystems.com).

## TMA Training

Each month we will release free training videos for WebTMA users. This allows you to download and watch the training at your convenience. The videos detail product features, modules, and tricks of the trade that will make your use of TMA products more efficient and rewarding. Instead of shuffling your schedule around to make time for a monthly training, you are now free to take advantage of our presenters' expertise when it is convenient for you.

We will release these videos to the TMA Support Site at [www.tmasystems.net](http://www.tmasystems.net). To be notified when a new video is made available for download, please contact us at [CRM2@tmasystems.com](mailto:CRM2@tmasystems.com).

### WebTMA

#### **December** - Creating Browse Data for MyPage

The intent of this video is to demonstrate the ease of adding content to your MyPage Controls by using window Browse queries. WebTMA provides the ability to create and save Browse queries specific to a system window (i.e. Work Order, Equipment, Assets, etc.). These queries can be assigned directly to MyPage controls to display meaningful data that is specific to a user or group of users.

#### **January** - TMA Desktop to WebTMA Upgrade

Have a better understanding of how upgrading to WebTMA will provide the valuable tools and functionality your organization needs to achieve new heights of efficiency and productivity. This Training video highlights what your organization stands to gain from upgrading your TMA Desktop system to WebTMA.

#### **February** - Custodial Module with Custodial Inspections

The Custodial Management module provides a seamless approach to streamlining your custodial services throughout your entire organization. Gain an understanding of how this powerful tool can provide your custodial staff with routes and supplies while capturing all your facility costs in a single integrated database.

## TMA Software Releases Available

All current versions are available on the TMA Support site. Contact TMA Client Support at 800.228.8765, or via e-mail at [support@tmasystems.com](mailto:support@tmasystems.com), for assistance or questions.

### WebTMA Client Hosted Updates

Release Version 5.0.7.12

## TMA Desktop Updates

### Client Server Maintenance Releases

Release Version 8.1.2.7 for Version 8.1

### Non-Client Server Maintenance Release

Release Version 7.7.16 for non-client server

## Meet the New Crew

**Amber Hurt** - Amber joined our team this year in Client Relations. She is presently our Client Relations Supervisor and is looking forward to our next User Conference where she will meet some of our clients in person. Amber lives in Pryor, Oklahoma and is a busy mother raising three daughters.

**Mike Schaffer** - Mike attended Spartan College of Aeronautics and Technology in Tulsa, Oklahoma. In 2012, he started his TMA career in Client Support and is now a Tier 2 Support Technician. He enjoys spending his free time on the golf course.

## About Us

To learn more about UC2014, please visit our conference website  
[tmasystems.com/uc2014](http://tmasystems.com/uc2014)

To learn more about TMA, please visit [tmasystems.com](http://tmasystems.com)

### TMA Systems

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