



## In This Issue

**UC2014**

**Product Spotlight**

**Tech Tips**

**TMA Training**

**Software Releases Available**

**Meet the New Crew**

## UC2014

The User Conference is just around the corner. This is an outstanding event that will provide you a host of opportunities to network, collaborate and exchange ideas with TMA staff and TMA users. Participate in a variety of sessions, hands-on workshops, and roundtable discussions that will bring your knowledge of TMA products to a new level.

This year's conference will be held from April 15th - 17th, 2014 at the Hyatt Regency hotel in Tulsa, Oklahoma.

If you haven't registered yet, don't worry, it's not too late to sign up! Visit the [UC2014](#) site to register and to view additional information.

### **Conference Schedule:**

#### **Registration**

Monday, April 14th from 1:00 P.M.

#### **Basics Boot Camp**

Monday, April 14th, 3:00 P.M. - 5:00 P.M.

#### **Networking Reception**

Monday, April 14th, 5:30 P.M. - 7:30 P.M.

#### **Conference Sessions**

Tuesday, April 15th - Thursday, April 17th  
8:30 A.M - 4:30 P.M.

## Bonus Sessions

Friday, April 18th, 9:00 A.M. - 10:30 A.M.

## Where

Hyatt Regency Tulsa  
Tulsa, Oklahoma

The full Conference Fee is \$800 per attendee and includes the following:

- Networking reception Monday evening
- Three full days of informative sessions
- Session materials
- Flash drive with session presentations and handouts
- Breakfast, lunch, dinner, and snack breaks on Tuesday and Wednesday
- Breakfast, lunch, and snack breaks on Thursday
- Hands-on computer lab and workshops
- Tuesday and Wednesday evening events
- Transportation to and from Tulsa International Airport and the Hyatt Regency hotel

If you would like to see session information, visit [UC2014 Sessions](#).

Please visit the [UC2014 website](#) to register. If you have any questions regarding the Conference, please contact us at [UC2014@tmasystems.com](mailto:UC2014@tmasystems.com).

## Product Spotlight

### mobileTMA GO

mobileTMA GO is a powerful tool for technicians that provides them with the ability to go mobile and perform work duties in the field. It evolved from mobileTMA with a user-friendly interface and online/offline capabilities.

mobileTMA GO consists of three separate modules, each licensed independently.

- mobileTMA - Create work requests and work orders, record labor and materials usage, perform physical inventories, and have many other easy-to-use features and functionality.
- Mobile Room Inspections - Perform room inspections in the field utilizing user-defined inspection forms. Inspect rooms, offices, and areas within your facility and easily record their presence and condition.
- Mobile Custodial Inspections - Perform inspections in the field utilizing user-defined inspection sets based on custodial audit items.

For more information on mobileTMA GO or any other TMA Product, contact [sales@tmasystems.com](mailto:sales@tmasystems.com).



mobileTMA  
POWERED BY TMA SYSTEMS

Login ID:  
elt

Password:  
•••••

Client:  
abc corporation

Language:  
English >

Sign In Options

## TMA Tech Tips

### Save a Frequently Used Work Order Browse Query

Many queries are used repeatedly. To save a query, click Save Query below the query selection fields to open the Work Order Browse Query Save popup. Type a Name for your saved query. Note that you can click the down arrow to see the names of other queries to avoid overwriting an existing query.

Mark the Use Current Tech check box to use the saved query as a MyPage selection for any technician login. When you also mark the Use Time Spans check box, the work orders displayed for the technician login are restricted to a time span such as This Week.



The image shows a dialog box titled "Work Order Browse Query Save". It contains a "Name:" label followed by a text input field with a small downward-pointing arrow on the right side. Below this are two checkboxes: "Use Current Tech:" and "Use Time Spans:". At the bottom of the dialog are two buttons: "Save" and "Cancel".

## TMA Training

Each month we will release free training videos for WebTMA users. This allows you to download and watch the training at your convenience. The videos detail product features, modules, and tricks of the trade that will make your use of TMA products more efficient and rewarding. Instead of shuffling your schedule around to make time for a monthly training, you are now free to take advantage of our presenters' expertise when it is convenient for you.

We will release these videos to the TMA Support Site at [www.tmasystems.net](http://www.tmasystems.net). To be notified when a new video is made available for download, please contact us at [CRM@tmasystems.com](mailto:CRM@tmasystems.com).

### WebTMA

#### **January - [TMA Desktop to WebTMA Upgrade](#)**

Have a better understanding of how upgrading to WebTMA will provide the valuable tools and functionality your organization needs to achieve new heights of efficiency and productivity. This Training video highlights what your organization stands to gain from upgrading your TMA Desktop system to WebTMA.

#### **February - [Custodial Module with Custodial Inspections](#)**

The Custodial Management module provides a seamless approach to streamlining your custodial services throughout your entire organization. Gain an understanding

of how this powerful tool can provide your custodial staff with routes and supplies while capturing all your facility costs in a single integrated database.

### **March - mobileTMA GO**

This training video will demonstrate how mobileTMA GO, TMA's new iOS based handheld solution, can increase your technicians' efficiency by allowing WebTMA data to be entered into a mobile device. See how your technicians can have the ability to remotely add and update work orders, complete PM tasks, track assets and equipment, update odometer readings, and take inventory.

## **TMA Software Releases Available**

All current versions are available on the TMA Support site. Contact TMA Client Support at 800.228.8765, or via e-mail at [support@tmasystems.com](mailto:support@tmasystems.com), for assistance or questions.

### **WebTMA Client Hosted Updates**

Release Version 5.0.8.03  
Release Version 5.0.7.19

### **TMA Desktop Updates**

**Client Server Maintenance Releases**  
Release Version 8.1.2.7 for Version 8.1

**Non-Client Server Maintenance Release**  
Release Version 7.7.16 for non-client server

## **Meet the New Crew**

**Matt Schenck** - With experience as a certified network associate, Matt is beginning his career at TMA in Client Support and then moving into Professional Services. He enjoys playing the drums and spending his free time with his 14 year old daughter.

**Josh Yang** - Josh moved from Wisconsin to Oklahoma in 2007. He joined the TMA team in 2012 and continues to work as a Client Support Specialist in our Client Support Call Center. Josh enjoys spending his free time with his family outdoors as well as playing the guitar and piano.

**Joe McVay** - Joe began his TMA career on location in Washington, DC. In 2013, he moved to Tulsa to continue his career at TMA Corporate Headquarters. He is in the Client Support Group. He enjoys playing basketball and is a huge fan of the University of Texas and all Houston sports.

## **About Us**

To learn more about UC2014, please visit our conference website [tmasystems.com/uc2014](http://tmasystems.com/uc2014).

To learn more about TMA, please visit [tmasystems.com](http://tmasystems.com).